



Introducing a performance advisor

Chloe Nyitray is a performance advisor on the integrated decision support (IDS) team based in our King West office. She has been with Hamilton Health Sciences (HHS) for over two years.

What do you love most about your role?

I really love how my role has many different components. I am constantly collaborating with my brilliant team members, external partner organizations like the [Hamilton Niagara Hal di mand Brant Local Health Integration Network](#) (HNH

health system delivers care. Our hope is we create a model that identifies the tipping point of a patient from being an elevated risk to a high user of healthcare services. Personally, I find it challenging not being able to directly see how my work affects the patient. Regardless of your role in healthcare, I believe we all have a common goal to improve [patient care](#).

Describe a typical day.

Performance advisors often wear multiple hats, so a typical day isn't all that typical. However, we certainly work with data daily to answer analytical questions about patients and services. I work with our IDS data to do routine reporting and analytics on [Health Links](#) patient outcomes. This includes writing complex queries, creating easy-to-understand visuals and working with clinicians to extract our findings. I also have the pleasure of working with my IDS colleagues to collaborate on cool analytical reports and tools shared with a user community of over 750 IDS users across Ontario.

What s one thing peopl e woul d be surpris ed to l earn about your rol e?

I think most people would be surprised to learn how collaborative our work is across Ontario. Our IDS data solution links patient data for over 65 health service providers across six LHINs. This data describes various continuums of healthcare such as emergency department visits, admissions, rehabilitation and home and community care a total of seven million patient journeys. We regularly work with peers outside of our region to drive innovation.